

Citrus County Office of Utility Regulation
3600 W. Sovereign Path, Suite 269
Lecanto, FL 34461
Tel: 352-527-5452 / Fax: 352-527-5319
Email: UtilReg@bocc.citrus.fl.us

Customer Complaint Form

Please check one: Water/Sewer Utility Cable Television

Name of Account Holder (if different than your name)	
Your Name	
Date	

Service Address	
City, State and Zip Code	

Mailing Address (if different from service address)	
City, State and Zip Code	

Telephone Number at the Service Address	
Daytime Contact Telephone Number (if different)	

Utility's Name	
Your Account Number	

Have you tried to contact and resolve the issue with the company in dispute?	<input type="checkbox"/> YES <input type="checkbox"/> NO
If so, with whom did you speak?	
Date(s) you contacted the utility to discuss your concerns	

Please describe the concern or complaint you have in the space below:

Use attachments if you have more to submit.

Do you want the Office of Utility Regulation to contact your utility on your behalf?	<input type="checkbox"/> YES <input type="checkbox"/> NO
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Office Use Only:

Assigned tracking number:	Utility Contact Person:
Resolved Date:	Phone Number: