

**CITRUS COUNTY WATER AND WASTEWATER AUTHORITY**  
Lecanto Government Building, Room #166  
3600 W. Sovereign Path, Lecanto, Florida 34461

**April 2, 2012, 1:00 P.M.**

**NOTICE:** ALL PERSONS WISHING TO SPEAK ON ANY AGENDA ITEM MUST REGISTER PRIOR TO SPEAKING. REQUESTS TO ADDRESS THE AUTHORITY ON SUBJECTS WHICH ARE NOT ON THIS AGENDA MUST BE SUBMITTED IN WRITING WITH EXPLANATION TO THE COUNTY ATTORNEY, 110 NORTH AOPKA AVENUE, INVERNESS, FLORIDA 34450, AT LEAST 10 DAYS PRIOR TO THE DATE OF THE MEETING AND WILL BE HEARD UNDER "OPEN TO THE PUBLIC." ANY PERSON WHO DECIDES TO APPEAL A DECISION OF THIS AUTHORITY WILL NEED A RECORD OF THE PROCEEDINGS PERTAINING THERETO AND THEREFORE MAY NEED TO ENSURE THAT A VERBATIM RECORD OF THE PROCEEDINGS IS MADE, WHICH RECORD INCLUDES THE TESTIMONY AND EVIDENCE UPON WHICH THE APPEAL IS TO BE BASED. ALL REGISTERED PUBLIC SPEAKERS WILL BE LIMITED TO THREE (3) MINUTES IF REPRESENTING THEMSELVES OR FIVE (5) MINUTES IF REPRESENTING A GROUP UNLESS PERMISSION FOR ADDITIONAL TIME IS GRANTED BY THE CHAIRPERSON.

**AGENDA**

- I. **Call to Order, Pledge of Allegiance, and Determination of Quorum**
- II. **Approval of Minutes – March 5, 2012**
- III. **Open to the Public (*for items not already appearing on today's agenda*)**
- IV. **Items Requiring Action by the Authority**
  - a. **Establishment and Approval of 2012 Price Index Factor**
- V. **Authority Members Discussion**
  - a. **Customer Complaint Summary**
  - b. **Update on Monthly Meeting with WellAqua Co.**
  - c. **Other Rate Case Updates**
  - d. **Update re: Keeping Utility Regulation Local**
- VI. **Sunshine Law Presentation by County Attorney's Office**
- VII. **Other Business**
- VIII. **Setting the Date of the Next Agenda Meeting**
- IX. **Adjourn**